

Manage account settings

In this video, we'll show you how to manage your account settings on the new MyPrime.com. The first thing you'll need to do is sign in to your MyPrime account.

Once you're signed in, click on your name in the top right corner and go to "Manage my account."

This page lets you manage all of your account settings in one place. You can complete your profile by clicking on each of the sections and adding your information or preferences. The blue progress bar at the top indicates your progress toward a complete profile.

Here is where you can choose how you want Prime to communicate with you. You can select your preferred language, enter your contact information, and select the best time of day for us to call you.

In this section, you can opt to go paperless with required health plan communications and benefit updates, you can choose how you want to receive prescription communications from Prime's pharmacies, and you can also choose how you want to receive health and wellness information from Prime.

We hope you enjoy the new MyPrime.com. Check out our other videos in this series to learn more about the other new features on the site.